



Knox College
2 East South Street
Galesburg, IL 61401

GALESBURG, ILLINOIS: April 5, 2023 – Knox College is private liberal arts university located in Galesburg, Illinois, which experienced a data security incident that may have involved personal information belonging to certain individuals who are either staff, current students, family of current students, or alumni. Knox College has already sent notification of this incident via U.S. Mail to potentially impacted individuals and provided resources to assist them. However, Knox College after a diligent search was not in possession of mailing addresses for all potentially impacted individuals, and accordingly, this notice is being provided for the benefit of those individuals that could not be contacted via U.S. Mail.

On November 24, 2022, Knox discovered unusual network activity and learned that it was the victim of a ransomware attack. In response, it immediately took steps to secure its network and initiated an investigation with the assistance of cybersecurity experts. The investigation revealed that an unknown actor gained access to and obtained data from the Knox network without authorization on or around November 24, 2022. On December 7, 2022, after a comprehensive review of the potentially impacted data, Knox determined that personal information may have been involved. Since that time, Knox has worked diligently to identify current contact information needed to notify all potentially affected individuals.

Knox College is not aware of any evidence of the misuse of any information potentially involved in this incident. However, on January 3, 2023, and again on March 8, 2023, Knox College provided notice of this incident to the potentially impacted individuals. In so doing, Knox College provided information about the incident and about steps that potentially impacted individuals can take to protect their information. Knox College takes the security and privacy of information in its possession very seriously and is taking steps to prevent a similar event from occurring in the future.

The following personal information may have been involved in the incident: names, addresses, dates of birth, Social Security numbers, driver's license numbers, and passport numbers.

Knox College has established a toll-free call center to answer questions about the incident and to address related concerns. Call center representatives are available at 1-833-758-4141, Monday through Friday from 8:00 a.m. to 8:00 p.m. Central Time. Or for enrollment assistance, please call 1-833-758-4141 or visit <https://www.mytrueidentity.ca> for Canadian residents; or <https://app.idx.us/account-creation/protect> for United States residents.

The privacy and protection of personal information is a top priority for Knox College, which deeply regrets any inconvenience or concern this incident may cause.

While Knox College has no evidence of the misuse of any potentially affected individual's information as a result of this incident, it is providing the following information to help those wanting to know more about steps they can take to protect themselves and their personal information:

FOR UNITED STATES RESIDENTS

Review Your Account Statements and Notify Law Enforcement of Suspicious Activity: As a precautionary measure, we recommend that you remain vigilant by reviewing your account statements and credit reports closely. If you detect any suspicious activity on an account, you should promptly notify the financial institution or company with which the account is maintained. You also should promptly report any fraudulent activity or any suspected incidence of identity theft to proper law enforcement authorities, your state attorney general, and/or the Federal Trade Commission (FTC). You should also contact your local law enforcement authorities and file a police report. Obtain a copy of the police report in case you are asked to provide copies to creditors to correct your records. Contact information for the Federal Trade Commission is as follows:

- *Federal Trade Commission*, Consumer Response Center, 600 Pennsylvania Ave, NW, Washington, DC 20580, 1-877-IDTHEFT (438-4338), www.consumer.ftc.gov, www.ftc.gov/idtheft.

Copy of Credit Report: You may obtain a free copy of your credit report from each of the three major credit reporting agencies once every 12 months by visiting <http://www.annualcreditreport.com/>, calling toll-free 877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348. You can print this form at <https://www.annualcreditreport.com/cra/requestformfinal.pdf>. You also can contact one of the following three national credit reporting agencies:

- *Equifax*, P.O. Box 740241, Atlanta, GA 30374, 1-800-525-6285, www.equifax.com.
- *Experian*, P.O. Box 9532, Allen, TX 75013, 1-888-397-3742, www.experian.com.
- *TransUnion*, P.O. Box 1000, Chester, PA 19016, 1-800-916-8800, www.transunion.com.

Additional Free Resources: You can obtain information from the consumer reporting agencies, the FTC, or from your respective state attorney general about fraud alerts, security freezes, and steps you can take toward preventing identity theft. You may report suspected identity theft to local law enforcement, including to the FTC or to the attorney general in your state.

Additional information for residents of the following states:

Pennsylvania Attorney General

Strawberry Square
Harrisburg, PA 17120
attorneygeneral.gov
717-787-3391

Maryland Attorney General

200 St. Paul Place
Baltimore, MD 21202
oag.state.md.us
1-888-743-0023

New York Attorney General

Bureau of Internet and Technology
Resources
28 Liberty Street
New York, NY 10005
1-212-416-8433

North Carolina Attorney General

9001 Mail Service Center
Raleigh, NC 27699
ncdoj.gov
1-877-566-7226

Rhode Island Attorney General

150 South Main Street
Providence, RI 02903
<http://www.riag.ri.gov>
1-401-274-4400

Washington D.C. Attorney General

441 4th Street, NW
Washington, DC 20001
oag.dc.gov
1-202-727-3400

FOR CANADIAN RESIDENTS

Review Your Account Statements for Suspicious Activity: We recommend that you remain vigilant by reviewing your account statements and credit reports closely. If you detect suspicious activity, promptly notify the financial institution or company with which the account is maintained.

Report Fraud and Identity Theft: You may also report any fraudulent activity or any suspected identity theft to local law enforcement. For information about how to protect yourself, visit the RCMP's Identity Theft and Identity Fraud Victim Assistance Guide: <http://www.rcmp-grc.gc.ca/scams-fraudes/victims-guide-victimes-eng.htm>. You may also obtain assistance from the Canadian Identity Theft Support Centre AT www.idtheftsupportcentre.org.

Please note that under the Privacy Act, you are entitled to register a complaint with the Office of the Privacy Commissioner of Canada with regard to this incident. Complaints may be forwarded to the following:

Office of the Privacy Commissioner of Canada
30 Victoria Street
Gatineau, QC K1A 1H3
notification@priv.gc.ca

Additional information is available on the Privacy Commissioner's website at <http://priv.gc.ca>.

You may also contact one of the national consumer reporting agencies listed below to obtain a credit report and discuss whether options such as fraud alerts and credit freezes is right for you.

Credit Reports: You can obtain a free credit report from each of the national credit bureaus listed below. You should remain vigilant for suspicious activity and check your credit reports and account statements periodically over the next 12 to 36 months. Immediately report any suspicious activity to the credit bureaus. Even with a fraud alert on your account, you should continue to monitor your credit reports to ensure that someone has not opened an account with your personal information.

TransUnion Canada Attn: Fraud Victim Assistance Department P.O. Box 338, LCD 1 Hamilton, Ontario L8L 7W2 1 (800) 663-9980 www.transunion.ca	Equifax Canada National Consumer Relations P.O. Box 190, Station Jean-Talon Montreal, Quebec H1S 2Z2 1 (800)465-7166 consumer.equifax.ca
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Fraud Alert: You may wish to consider placing a fraud alert on your credit report. The alert informs creditors of possible fraudulent activity within your report and requests that creditors contact you prior to establishing any accounts in your name. As soon as one credit bureau confirms your fraud alert, the other credit bureaus will be automatically to place alerts on your credit report, and all reports will be sent to you free of charge. To place a fraud alert on your credit file, contact one of the national credit bureaus identified above.

Credit Freeze: You may wish to consider placing a "credit freeze" on your credit file so that no credit reports can be released without your approval. Please contact the national credit bureaus identified above for more information. All bureaus charge a fee for this service.

Additional Resources:

For residents of Alberta Office of the Information and Privacy Commissioner Suite 2460, 801 Sixth Avenue SW Calgary, AB T2P 3W2 1 (888) 878-4044	For residents of British Columbia Office of the Information and Privacy Commissioner for British Columbia Fourth Floor, 947 Fort Street Victoria, BC V8V 3K3 (250) 387-5629
For Residents of Québec Commission d'accès à l'information du Québec 575 Saint-Amable Street, Suite 1.10 Québec, QC G1R 1G4 (418) 528-7741	For Residents Elsewhere in Canada Office of the Privacy Commissioner of Canada 30 Victoria Street Gatineau, QC K1A 1H3 1 (800) 282-1376