How to Look up a Provider and Print Your Virtual ID Card “Health Ticket”

Members:

In addition to online provider look up capabilities, you also have the ability to print a Virtual ID Card for any provider within your Health Plan. We recommend when visiting your health care provider, you print the “Health Ticket” to take with you to your visit.

This Virtual ID Card is called the “Health Ticket”

The “Health Ticket” looks like the ID card you have in your wallet; however if you’ve chosen a Network provider it can also include the provider and participants name. In addition, the “Health Ticket” also displays your benefit information, such as co-pays, deductibles, co-insurances, for such services as office visits, hospitals visits, surgical procedures, dental procedures, pharmacy generic or brand name co-pays and much more.

To find your provider and generate a “Health Ticket”, follow the instructions below:

Internet provider look-up:

- Member enters Member ID, Last Name, and Zip Code
• Member agrees to terms and conditions

Terms and Conditions of the Provider Lookup

This directory contains all providers who are members of the network. Every effort is made to ensure the accuracy of the information; however, changes may occur depending on agreements with providers. You may always confirm provider participation by contacting our Customer Service Department at 800-523-0582.

Click here to Agree  Click here to Cancel

* The technologies provided herein are patent pending. Any improper use of these technologies, including to but not limited to infringing uses will be prosecuted to the fullest extent of the law.

• Member selects a member from the list displayed and then clicks on “Search for Provider” button
Each family member that will visit a provider needs to have their own Health Ticket.

The Health Ticket you will print out is a PDF and requires Adobe Reader.

Select a member and click Search for Provider:

- KAREN L. CHAMBERS
- RUTH ANNE CHAMBERS
- STEVEN CHAMBERS

Search for Provider
• Member enters appropriate search criteria and clicks on “search” button
- Member chooses the appropriate provider and clicks on “Print Health Ticket”.

- If the provider is not part of the Members network, the member then has the option to click on the “Create an Out of Network Health Ticket”.

If you have any questions, you may contact us at onlineservices@benadmsys.com or by calling 1-800-523-0582 and a Member Services Representative will direct your call to someone who will assist you in locating a Participating Provider and Generating your “Health Ticket.”