

Will the Student Health Center provide a medical excuse for missing classes?

The medical staff will provide medical documentation, upon request, for students they feel have legitimate health problems that require class absences. If there is any question as to whether an excuse is necessary, a student should initiate such a request. Class absences or missed examinations should be reported by the student to a staff member in the Office of Student Development as soon as possible.

What if I have questions about the Student Health Center arrangements?

Contact the Student Health Service Coordinator/Secretary in the Office of Student Development, 103 Old Main (ext. 7863), for questions concerning services covered by the Student Health Center.

What if I require lab tests to be performed?

The Student Health Center has the ability to conduct several lab procedures on-site. Lab fees are not included in the free office visit; those additional costs are the responsibility of the student.

What if I need a referral to a specialist?

The medical practitioner at the Center will be able to refer you to the appropriate specialist if further treatment is recommended.

What is the cost to visit the Student Health Center?

There is no cost per visit to the student unless lab fees, x-rays, and prescriptions are required. Any additional costs are at the expense of the student, and the student's private and/or Knox supplemental insurance will be billed.

Who should I contact if I have questions concerning a collegiate athletic injury and/or athletic insurance claim?

Knox College Athletic Training Room at 309-341-7378.

Is there a charge for the services for a collegiate athletic injury treated in the Knox College Athletic Training Room?

No. Care (evaluation, treatment, and rehabilitation) in the Athletic Training Room for collegiate athletic injuries is free of charge for all varsity athletes.

When can I have a varsity athletic related injury/illness evaluated and treated in the Knox College Athletic Training Room?

Monday thru Friday 9:00 am to Noon and 1:00 pm to 6:45 pm.

Where is the Athletic Training Room located?

Basement of Memorial Gym in Room MG051.

WHAT TO DO WHEN YOU GET SICK . . .

If it is not an emergency, you should visit the on-campus Student Health Center at 175 W. Knox Street. All appointments are done on a walk-in basis Monday, 9:30 a.m. to 4:30 p.m. and Tuesday through Friday, 10:30 a.m. to 4:30 p.m.

QUICK REFERENCE TELEPHONE NUMBERS

Campus Safety & Security	341-7979
United American Cab Service.....	341-6161
City Bus Inc.....	342-4242
Prompt Care.....	343-1000
OSF Galesburg Clinic.....	344-1000
Student Health Center	341-7559
Counseling Center.....	341-7492
Knox County Health Department.....	344-2224
Cottage Hospital Trauma Center	345-4386
OSF St. Mary Medical Center	344-3161
Office of Student Development	341-7222
Student Health Service Coordinator	341-7863
For all after-hour emergencies.....	911

If it is an emergency and after office hours, you can...

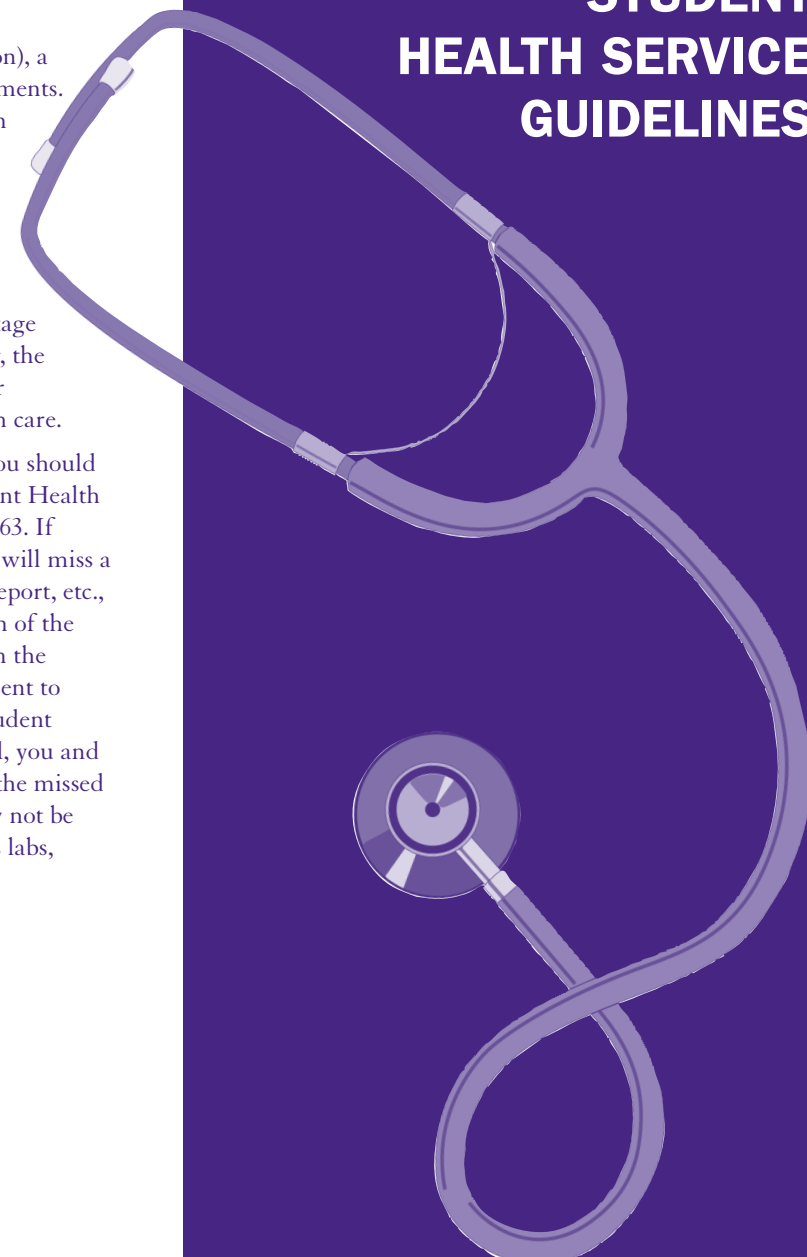
- Visit Prompt Care (1707 N. Henderson), a clinic which does not require appointments. Prompt Care is open Monday through Friday from 8:00 a.m. to 8:00 p.m.; Saturday and Sunday, 8:00 a.m. to 5:00 p.m. Or...
- Call 911 for an ambulance to take you to the emergency room of either OSF St. Mary Medical Center or Cottage Hospital both in Galesburg. However, the Student Health Service does not cover ambulance service or emergency room care.
- If you are going to miss any classes, you should notify your professor(s) and the Student Health Service Coordinator/Secretary, ext. 7863. If you will miss significant class time or will miss a test, quiz, a due date on a paper, lab report, etc., you should contact the Associate Dean of the College, ext. 7214, and get a note from the medical practitioner that you can present to your professor(s) and the Office of Student Development. As soon as you are well, you and your professor(s) will need to discuss the missed coursework. In some instances, it may not be possible to make up the work, such as labs, group presentations, or field trips.



KNOX COLLEGE

OFFICE OF STUDENT DEVELOPMENT
Old Main, Room 103
309-341-7222

STUDENT HEALTH SERVICE GUIDELINES



**KNOX COLLEGE
2011-2012
ACADEMIC YEAR**

2011–2012 GUIDELINES FOR USING THE KNOX COLLEGE STUDENT HEALTH SERVICE

Effective: August 15, 2011 through June 1, 2012

Knox College provides a health care program for all students, **regardless of whether they purchase supplemental health insurance through the College.** Students receive basic care from the on-campus Student Health Center. This Center ensures that all students have access to a medical practitioner for basic health care needs. (This program does not cover chronic or extended medical conditions.) Students are not required to use the Student Health Center and may arrange for health care services from other providers at their own expense.

ELIGIBILITY

Students currently enrolled for two or more credits are eligible for medical care provided through the Student Health Center.

Please note: **A student is eligible to receive health care through the Student Health Center whether or not the student purchased a supplementary health insurance plan through the College.** However, all students have an obligation to make certain they have adequate insurance coverage.

HEALTH CARE PROVIDERS

The College has entered into an agreement with the OSF Galesburg Clinic to provide on-campus primary care services to enrolled Knox students. Under the terms of this agreement, the OSF Galesburg Clinic agrees to accept eligible Knox students as patients for basic, primary outpatient health care.

COVERED SERVICES

For each visit a student makes to the on-campus Student Health Center, the medical practitioner will provide an assessment, diagnosis, and treatment. There is no per visit cost to the student. There is no limit to the number of visits a student can make to the Center. (Please note additional expenses listed below.)

ADDITIONAL EXPENSES

The cost of any other medical expenses such as prescriptions, x-rays, lab fees, and tests are the student's responsibility. These costs may be covered by the student's family insurance policy and/or the supplemental health insurance offered through the College.

All services beyond those specified and all fees beyond those specified are the responsibility of the individual student and/or his or her insurance company.

Physical exams for participation in athletics and other special needs are not covered.

Emergency medical services are not covered by the Student Health Center.

HEALTH SERVICES COVERAGE DATES

On-Campus coverage begins September 5, 2011 through June 1, 2012 (only when classes are in session).

Off-site coverage at OSF Galesburg Clinic or Prompt Care (when classes are not in session).

August 15, 2011 through September 4, 2011
November 24, 2011 through January 2, 2012
March 12, 2012 through March 20, 2012
June 2, 2012 – Commencement

(Off-site coverage does not apply while classes are in session, and there will be a \$60 charge per office visit except for the dates listed above).

Please note: The supplemental health insurance plans offered through the College provide 12-month coverage and can help defray medical costs during the summer months when the Student Health Center is not available.

INSURANCE COVERAGE

When visiting the Student Health Center, you will need to have with you a copy of your primary insurance provider card and/or your supplementary health insurance provider information. If you have purchased a supplementary health insurance plan through Knox College, the Student Health Center will have your information on file.

Questions about student health insurance should be directed to the Student Health Service Coordinator at 309-341-7863. For more information on the supplemental health insurance policies that Knox has to offer, please visit our Web site at: www.knox.edu/supplemental-insurance.

COLLEGIATE ATHLETIC INJURIES

Collegiate athletic injuries are not covered by the Student Health Services and/or Student Health Center. Athletic injuries are cared for and treated through the Athletic Training Room located in the basement of Memorial Gymnasium. A staff of Certified Athletic Trainers will provide practice and game coverage, evaluation and referral of athletic injuries to team physicians in a variety of specialties, and perform necessary treatments and rehabilitations within the well equipped facility. Each athlete will be covered by a supplementary/secondary accident insurance policy that will cover athletic related accidents from \$1,000 up to the NCAA Catastrophic Insurance at \$90,000. This insurance is secondary to the Student-Athlete's primary insurance. To defray the cost of this policy, the Student-Athletes college account will be charged \$200 once it has been determined that the Student-Athlete has used a year of eligibility in a sport. **This fee is non-refundable**

and a one-time charge per academic year regardless of the number of sports the athlete participants in. If the Student-Athlete chooses to purchase the Student-Insurance, this policy will cover the first \$1,000 of an athletic related accident claim.

For more information on athletic related injuries and/or athletic insurance visit the Athletic Training Web site at www.knox.edu/athletics/athletic-training.

FREQUENTLY ASKED QUESTIONS

How do I get health care when I need it?

There are four basic options:

- You can visit the Student Health Center during office hours on a walk-in basis. Hours are Monday, 9:30 a.m. to 4:30 p.m. and Tuesday through Friday, 10:30 a.m. to 4:30 p.m..
- After hours you can visit Prompt Care or OSF Galesburg Clinic. Please note, you will be charged a Knox College discounted rate of \$60 per visit (additional expenses of lab fees, x-rays, and/or prescriptions are charged to the student).
- Wait until the Student Health Center is open the following day.
- If you believe you are experiencing a serious medical emergency, call 911 and ask to be taken to the emergency room. (When possible, notify a resident advisor or campus safety if you must go to an emergency room.)

Is there coverage during winter and spring break?

Yes. Students can access care at the OSF Galesburg Clinic or at Prompt Care. This visit is treated the same as if the visit was on-campus (i.e. No charge for office visit. Lab fees, x-rays, prescriptions are an additional charge).